

## How we're responding to coronavirus

We understand that some passengers might have concerns about travelling on coaches during the ongoing pandemic. However, we want to assure all our customers that we're following [government guidelines](#) issued to transport operators very carefully to make sure we keep our passengers and our team safe.



### We're Good to Go

We are pleased to hold the official "[We're Good To Go](#)" UK mark. Acquiring the Industry Standard mark means that our business has followed government and industry COVID-19 guidelines, has Risk Assessments in place, and a process to maintain cleanliness and aid social distancing.

#### **We're looking forward to welcoming you back on board!**

Take a look at the changes we've made to make your experience with us as safe, clean, and comfortable as possible

#### ***Before you travel***

**Enhanced cleaning procedures** - to fully clean vehicles between journeys  
**Antiviral fogging technique** - regular used to sanitize on-board every vehicle  
**Driver PPE kits** - regularly supplied with face masks, gloves & sanitiser wipes to keep them safe

## Home School Transport Vehicles

For over 35 years we have been transporting school children from home to school. We understand that many parents are rightly concerned about what procedures are in place to keep them safe on these daily journeys during the pandemic.

**Enhanced cleaning procedures** - to fully clean vehicles between journeys  
**Antiviral fogging technique** - regular used to sanitize on-board every vehicle  
**Driver PPE kits** - regularly supplied with face masks, glove & Sanitiser wipes to keep them safe  
**Driver Enhanced DBS checks** - all our drivers hold enhanced DBS certificates

### *When your child travels*

Government guidance says that each coach can be its own 'bubble' and that social distancing need not apply on dedicated Home to School transport, as the overall risk from Covid-19 to children and young people is very low.

Children are asked to board on the basis of distance from school – so those who live furthest will board first and sit at the back, while those who live closest will board last and sit at the front. There is no requirement to sit in year or age groupings and children must only travel on the coach they are allocated to. Children must use the same seat each time.

**Show bus passes** - when boarding the vehicle and for track and trace  
**Hand sanitizer stations** - children are asked to sanitize their hands on entry and exit  
**Wearing face masks on-board** - is mandatory unless you are except for health reasons  
**Use of Toilets on-board** - will only be permitted in an emergency & with driver approval  
**No eating or drinking** - strictly no eating or drinking on-board.

### *If a child feels unwell*

If a child or a member of their household has symptoms of Covid-19, they must not board home to school transport. If a child develops symptoms whilst at school, they must not travel on home to school transport. The school should contact the parent who should arrange for the child's journey home.

## **Private Hired Vehicles**

For over 35 years we have been providing coach travel to the general public. We understand that many clients are rightly concerned about what procedures are in place to keep them safe on these daily journeys during the pandemic.

**Enhanced cleaning procedures** - to fully clean vehicles between journeys

**Antiviral fogging technique** - regularly used to sanitize on-board every vehicle

**Driver PPE kits** - regularly supplied with face masks, gloves & Sanitiser wipes to keep them safe

**Driver Enhanced DBS checks** - all our drivers hold enhanced DBS certificates

### ***When you travel***

**Planned Seating** - to allow for social distancing and social bubbles to seat together

**Hand sanitizer stations** - passengers are asked to sanitize their hands on entry and exit

**Wearing face masks on-board** - is mandatory unless you are exempt for health reasons

**Use of Toilets on-board** - will only be permitted in an emergency & with driver approval

**No eating or drinking** - strictly no eating or drinking on-board.

### ***What you can do to help***

Please do not travel if you are feeling unwell or are displaying any of the symptoms associated with Covid-19.

The information contained herein is correct at time of print. Should you have any further questions regarding the content or the safety of our vehicles or operation please do not hesitate to contact us.